



Headsets for DEFINITY® Telephones

Avaya offers ergonomically designed communication headsets and amplifiers for the DEFINITY® family of telephones. This full line of professional and contact center solutions sets the standard in sound quality and durability. Avaya headsets are designed for maximum, all-day comfort and are available in styles that suit nearly any wearer—and any usage pattern.

Whether you want the freedom to communicate hands-free while working at your desk, or the ability to roam while talking, you will find a solution that suits your individual needs.

Choosing a headset is as easy as 1, 2, 3.

1. Identify the DEFINITY telephone you are using.
2. Choose an amplifier based on compatibility and features.
3. Choose the style of headset that best suits your needs. (For instance, noise-canceling headsets are great in a busy office or when using VoIP telephones.)

Research shows that headsets help reduce neck, upper back and shoulder tension, and also help increase productivity*. So regardless of the headset you choose, you will notice a big difference!

* Plantronics, "Plantronics Headsets Increases Knowledge Worker Productivity 22%," November, 2003

Attendant Console
302 A, B, C & D

Callmaster I,II,III,IV,V,VI

2400 Series

6200, 7100, 8100
Analog Phones

6400 Series

7400 Series

8400 Series

8500 ISDN

3 Easy Steps...

IP Telephony

Contact Centers

Unified Communication

Services





Avaya DEFINITY Headsets

1 Select your DEFINITY TELEPHONE

2 Select your HEADSET CONNECTION

DEFINITY TELEPHONES

HEADSET CONNECTION (adapters, amplifiers)

	Corded Headset Connection	Cordless Headset Connection
2402, 4601, 4602 ▶	M12LUCM (#407 639 715)	AWH-55 (#700 340 870) E + HL10 Lifter (#408 346 146) LKA10 (#408 271 385) B
Attendant Console 302 A,B,C ▶	Prong Base Amp (#406 455 601)	Call 800.544.4779
Attendant Console 302D ▶	HIC Cable (#408 122 950) M12LUCM (#407 639 715) B	Call 800.544.4779
4606, 4612, 4624, 4630 ▶	HIP Cable (#700 212 442) or M12LUCM (#407 639 715) A C	AWH-55 (#700 340 870) E + HL10 Lifter (#408 346 146) LKA10 (#408 271 385) B
4630 ▶	HIP Cable (#700 212 442) or M12LUCM (#407 639 715) A C	LKA10 (#408 271 385) B C + HL10 Lifter (#408 346 146)
4610SW, 4620, 4620SW, 4630SW ▶	HIP Cable (#700 212 442) or M12LUCM (#407 639 715) A C	AWH-55 (#700 340 870) LKA10 (#408 271 385) B + MIP (#700 281 074) D
Callmaster I, II, III, IV ▶	Prong Base Amp (#406 455 601)	Call 800.544.4779
Callmaster V, VI ▶	Headset Connector Cord included with phone or M12LUCM (#407 639 715) B	Call 800.544.4779
2402, 6402, 6402D, 6408+, 6408D+, 6416D+, 6424D+ ▶	M12LUCM (#407 639 715)	AWH-55 (#700 340 870) + HL10 Lifter LKA10 (#408 271 385) + HL10 Lifter (#408 346 146)
2410, 2420 or 6416D+M, 6424D+M ▶	HIC Cable (#408 122 950) or M12LUCM (#407 639 715) B	AWH-55 (#700 340 870) + HL10 Lifter (#408 346 146) LKA10 (#408 271 385)
6200, 7100, 8101, 8102, 8110, Analog/Single line telephones ▶	PARTNER Amp (#407 153 253)	10U100 (#407 875 939)
7403D, 7405D, 7406D, 7410D, 7406 ▶	8400 SOTA (#700 304 058) B or Mod Base Amp (#406 741 900)	AWH-55 (#700 340 870) + HL10 Lifter LKA10 (#408 271 385) D + HL10 Lifter (#408 346 146)
7401D, 7404D, 7407D, 7434D, 7444 ▶	Mod Base Amp (#406 741 900)	AWH-55 (#700 340 870) + HL10 Lifter LKA10 (#408 271 385) D + HL10 Lifter (#408 346 146)
8403, 8405, 8410D, 8411D, 8434 ▶	8400 SOTA (#700 304 058) A or M12LUCM (#407 639 715) B	AWH-55 (#700 340 870) + HL10 Lifter LKA10 (#408 271 385) + HL10 Lifter (#408 346 146)
8500 ISDN ▶	Mod Base Amp (#406 741 900)	AWH-55 (#700 340 870) + HL10 Lifter LKA10 (#408 271 385) C + HL10 Lifter (#408 346 146)

A 8400 SOTA compatibility information, call 1-800-544-4779

D For a free adapter cord for low volume #61639-01 call 1-800-544-4779

B M12LUCM adds receive/transmit volume and mute controls

E Lifter applies to AWH-55 only

C No remote dialing

AVAYA HEADSET SUPPORT LINE 1-800-544-4779

Wireless Solutions



Modular Base Amplifier
#406 741 900

- Adjusts strong and weak calls to a comfortable level
- Reduces background noise heard by your caller



8400 SOTA Series One-Touch Adapter
#700 304 058

- One touch hook switch control with status indicator
- Direct headset interface
- One touch microphone mute control with status indicator



M12LUCM Amplifier
#407 639 715

- Adjusts strong and weak calls to a comfortable level
- Reduces background noise heard by your caller



PARTNER/Analog Amplifier
#407 153 253

- Includes 267F2 adapter
- One-Touch call answering
- Listening volume control
- Mute control



Prong Base Amplifier
#406 445 601

- Adjusts strong and weak calls to a comfortable level
- Reduces background noise heard by your caller



MIP Adapter Cable
#700 281 074

- Allows 4610, 4620 and 4630 phones access to Hookswitch Control and remote dialing through the LKA10 when running version 1.8 software.



HIC Cable For Digital Sets
#408 122 950

- Allows basic direct connection to 302D, 2410, 2420, 4406D+, 4412D+, 4424D+, 4424LD+, 6416D+M, 6424D+M sets



HIP Cable For Voice IP Sets
#700 212 442

- Allows basic direct connection to 4606, 4610SW, 4620, 4620SW, 4630SW sets



New AWH-55 Wireless Headset
#700 340 870

- 8 hours of wireless, hands-free talk time
- Up to 300 feet roaming distance from office phone
- Digital 900MHz for secure conversations
- Built in electronic hookswitch control*

* Available with some models. Please refer to compatibility matrix.



LKA10 Complete Office Solution
#408 271 385

- Designed for DEFINITY® telephones
- Channel selection allows multiple units in a single environment
- Remote pick-up and dial-out capability, take/make a call, check AUDIX™
- Avaya HL10 Lifter combines with Avaya telephones for the wireless solution



10U100 Complete Solution
#407 875 939

- Quick Disconnect to 2.5 mm jack cable included for connection to any Avaya headset
- 900MHz Cordless Technology
- Ultra-compact remote unit with belt/clothing clip
- 150 foot range
- 6 hour continuous talk time
- Noise canceling headset with 2.5mm connector



Avaya HL10 Telephone Headset Lifter Accessory
#408 346 146

- Allows remote call answering on most Avaya telephones
- Upon recognizing call LKA10 and AWH-55 remote rings to alert user

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3 Select your HEADSET STYLE

Headband Style

ENCORE



Encore Ultra II VT*
#408 021 095

- Sound in both ears – treble/bass controls
- Soft ear cushions – single light-weight cord
- * Clear voice tube adjusts for custom fit



Encore Ultra II NC*
#407 547 074

- Sound in both ears – treble/bass controls
- Soft ear cushions – single lightweight cord
- * Noise-Canceling microphone



Encore Ultra VT*
#408 021 004

- Sound in 1 ear; soft ear cushion – treble/bass controls
- * Clear voice tube adjusts for custom fit



Encore Ultra NC*
#408 020 980

- Sound in 1 ear; soft ear cushion – treble/bass controls
- * Noise-Canceling microphone

SUPRAELITE



New SupraElite Mon VT*
#700 343 718

- New standard in all-day comfort and reliability
- Click-stop microphone boom
- Quick call feature
- * Clear voice tube adjusts for custom fit



New SupraElite Mon NC*
#700 343 726

- New standard in all-day comfort and reliability
- Click-stop microphone boom
- Quick call feature
- * Noise-Canceling microphone



New SupraElite Bi VT*
#700 343 734

- New standard in all-day comfort and reliability
- Click-stop microphone boom
- Quick call feature
- * Clear voice tube adjusts for custom fit



New SupraElite Bi NC*
#700 343 742

- New standard in all-day comfort and reliability
- Click-stop microphone boom
- Quick call feature
- * Noise-Canceling microphone

IP Headset Best Performers

Earset Style

TRISTAR



TriStar Ultra VT*
#407 547 058

- Receiver rests gently on the ear
- Weights less than half an ounce
- * Clear voice tube adjusts for custom fit



TriStar Ultra NC*
#408 020 758

- Receiver rests gently on the ear
- Weights less than half an ounce
- * Noise-Canceling microphone

MIRAGE



Mirage Ultra VT*
#406 445 783

- Sleek, light receiver rests gently on the ear; easy on, easy off
- * Clear voice tube adjusts for custom fit



Mirage Ultra NC*
#408 020 998

- Sleek, light receiver rests gently on the ear; easy on, easy off
- * Noise-Canceling microphone

Convertible



AvayaPro VT*
#700 212 574

- Best-in-Class mic and speaker
- Ergonomic design & all-day comfort
- Over the head or over the ear: convertible headset
- * Clear voice tube adjusts for custom fit



AvayaPro NC*
#700 212 566

- Best-in-Class mic and speaker
- Ergonomic design & all-day comfort
- Over the head or over the ear: convertible headset
- * Noise-Canceling microphone



Starter VT*
#408 018 869

- Sound in 1 ear; soft ear cushion
- Over the ear or over the head
- * Clear voice tube adjusts for custom fit



Starter NC*
#408 001 386

- Sound in 1 ear; soft ear cushion
- Over the ear or over the head
- * Noise-Canceling microphone

a higher plane of communication

About Avaya

Avaya enables businesses to achieve superior results by designing, building and managing their communications networks. Over one million businesses worldwide, including more than 90 percent of the FORTUNE 500®, rely on Avaya solutions and services to enhance value, improve productivity and gain competitive advantage.

Focused on enterprises large to small, Avaya is a world leader in secure and reliable IP telephony systems, communications software applications and full life-cycle services. Driving the convergence of voice and data communications with business applications – and distinguished by comprehensive worldwide services – Avaya helps customers leverage existing and new networks to unlock value and enhance business performance.

reach
AVAYA
a higher plane
of communication

IP Telephony

Contact Centers

Unified Communication

Services

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Printed in the U.S.A.
11/04 • EF-MIS2467

